

Welcome
to

iThonsi Guesthouse and Spa

Thank you for choosing to stay with us.
Here at iThonsi Guesthouse and Spa we pride ourselves in providing a clean and comfortable space for our guests to refresh and relax in close proximity to OR Tambo international airport, in between your travels.

For your convenience we have created this booklet to provide you with all the important information you need to make you feel at home away from home, and to rest assured that your stay will be memorable one.

Housekeeping

- Check in and Check out times.

Check in Time – From 15h00 – 22h00

Check out Time – 10h00 – 10h30

- Honesty Bar

For your convenience we have placed some refreshments in the mini bar fridge in your room. Any items consumed will be charged to your room to be settled before checking out.

- Wi-Fi

Because Wi-Fi is essential for many travellers, our Wi-Fi is complimentary. Wi-Fi details are conveniently framed in our rooms as well as in the lounging area for you to communicate easily and enjoy the entertainment equipped in the televisions.

- Entertainment

Each of our rooms are equipped with smart tv's so our guests can stream their favourite shows from ShowMax, Netflix and YouTube or search for entertainment of your choosing on Google. Please contact our caretaker or management should you not have a personal subscription to sign into, and / or need any help signing in.

We have also placed a few board games in the lounge area for guests who wish to entertain themselves in the lounge area.

- Cleaning times

Rooms are cleaned daily between 10:30am and 14:30pm.

- Laundry Services

We offer a full washing, tumble drying and ironing service.

To utilize the laundry service please make use of the laundry bag in your room and ensure you place your bag on the chair in your room with a notice of which service you are opting for below:

Same day service – R200 per load

Next day service – R150 per load

Should you simply wish to iron your clothing, you are welcome to use the iron and ironing board in the kitchen, free of charge. Please place these items where you found them.

Facilities

-Kitchen

Since iThonsi Guesthouse and Spa is a self-catering establishment; we have fully equipped the kitchen for guests who wish to make their own meals. In our effort to promote green living, self-catering guests are welcome to pick produce of interest from our home grown garden for their meal preparation.

- Living area

Guests are welcome to make use of the living area which includes a tv lounge and a boardroom table which serves function for dining and as a workspace.

Because this is a common area, please keep it tidy at all times.

- Outdoor area

We have conveniently placed some outdoor seating for guests to enjoy our garden.

Guests are also welcome to make use of the grill. Please extinguish your fire should you use it.

- Parking

Guests are welcome to park on the property free of charge. Please ask our caretaker to direct you where to park upon check in.

House rules

- For your safety and security, the main gate and the pedestrian gate are only operated by our property caretaker. Should you wish to enter the property, please alert us via the main gate intercom. Should you wish to exit the property, please alert us via the intercom in the lounge area.

- All inhouse breakfast and lunch orders are to be placed at least a day in advance.

- Should you use the kitchen for any cooking or food preparation, kindly clean it after use.

- Please keep the common areas tidy at all times.

- Each of our rooms occupy a maximum of two guests.

- Each guest is responsible for maintaining the guestroom items. Should you decide to take any of these articles, the value of the item will be charged to your room.

- Please note that our rooms and living area are non-smoking areas. Guests who smoke are encouraged to use the outside areas away from these areas.

- As we aim to make our rooms comfortable for all guests, please be considerate where noise is concerned.

- Although at Ithonsi Guesthouse and Spa our priority is to protect our guests and their belongings, we are not liable for any damage or loss. Please place your belongings safely in your room and lock your room as you come in and out.

Our COVID-19 Response

The following measures are in place to prevent the spread of COVID-19 infections and keep our guests safe:

1. It is compulsory to wear masks - No mask, no entry.
2. All visitors are required to complete a compulsory COVID-19 screening questionnaire on arrival.
3. Guests temperature will be taken and indicated on a register that must be completed along with visitors' details.
4. Should the thermometer indicate a high temperature, the guests will be referred to the nearby hospital for a check-up.
5. Social distancing must be maintained at all times.
6. Hand soap and sanitizers have strategically been made accessible in our rooms and common areas for our visitors to use conveniently.



****Enjoy your stay with us
at Ithonsi ****

Important numbers

- Management - +27 83 672 4453 (Cecilia)

- Property caretaker - +27 82 781 0959 (Bheki)

- Arwyp Medical Center - +2711 922 1000

Arwyp medical center is a world-class facility, committed to building a healthy community for all individuals. Their centre is 2.3km away and able to provide helpful assistance in a wide array of treatments, including emergency services, wound clinic, travel clinic, out-patient department and various medical and surgical disciplines. More info at <https://www.arwyp.com/>.

- On-site Security services (Fidelity) - +27 87 050 0005

- Kempton Park Police station - +27 11 393 8600

- Kempton Park Fire Brigade - +27 11 458 0911

Our Rates

- Night stays

- Superior double room - R650 per night (maximum two guests) - 1 Room
- Standard double rooms - R550 per night (maximum two guests per room) - 3 Rooms
- Bunker room - R450 per night (Maximum two children and / or one adult) - 1 Room

- Spa day rest

Our spa day rest option is our way of accommodating those who want to refresh and relax comfortably in between their travels or simply to spoil themselves and their loved ones. Please call our spa reception on +27 11 053 7380 / whatsapp +27 64 682 3600 or email ithonsitrading@gmail.com for our spa menu and booking information

Food Services

Below are options for guests who wish to stay in the comfort of their rooms or enjoy a meal in surrounding areas.

- Eating in

We offer breakfast and lunch on a pre-order basis for guests who want to get a quick meal before the start of their day or in-between their duties. Please see our menu alongside this brochure in your room.

Alternatively for more food options Uber Eats and Mr D are the easy way to get the food you love delivered. When you open the app, enter your current address (11 Kingfisher street, Rhodesfield, Kempton Park, 1619) to see nearly 80 restaurant options to scroll through or search for particular cuisine then tap to add items to your order. When you're ready to check out, you'll see your address, an estimated delivery time, and the price of the order including tax and delivery fee. When everything looks right, just tap confirm your order—and that's it. Pay cash on delivery, cash, card, eBucks, or EFT in app. Follow your order in the app. First you'll see the restaurant accept and start prepping. Then, when the order's almost ready, a nearby delivery person—in a car, on a bike, or on a scooter—will go to the restaurant to pick it up. Next, they'll drive or ride to you. You'll be able to see their name and photo and track their progress on the map. To receive your food please use the pedestrian gate.

Download the UberEats or Mr D app to unlock restaurant options delivered to your door. More choice. Less hassle.

<https://www.ubereats.com/za> or
<https://www.mrdfood.com>

Guests who are not familiar with these apps may make use of the numbers and / or menus placed in their room cabinets, to order food directly from the following restaurants which deliver:

1. Villa Bianca Restaurant (Mediterranean Cuisine & Sushi)
+27 11 974 2700
2. Nandos Croydon (Portuguese African flame grilled chicken)
+27 11 392 3000
3. McDonalds Isando
+27 11 974 2297
4. Romans Pizza Croydon Plaza
+27 11 974 0002

- Eating out

Visit the restaurants available at the various places of interest conveniently listed for you below or visit the following casual dining restaurants situated nearby:

Villa Bianca Restaurant (Mediterranean cuisine & sushi) – 4.9 km away –
Address: 13 Brabazon Road, Croydon, Isando.
Tel: +27 11-974 2700

Jose's Taverna And Oyster Bar (Mediterranean cuisine & oysters) 5.8km away
Address: Glen Balad Shopping Centre, Fried St &, Loam St, Glen marais, Kempton Park, 1619
Tel: +27 11 979 2956

Piatto (Grills) 5.6km away
Address: Shop No.31, Glenbalad Shopping Centre Corner Loam &, Fried St, Glen marais, Johannesburg, 1619
Tel: +27 11 396 2710

Ocean Basket (Seafood & sushi) 6.3km
Address: Shop No.30, Glen Acres Shopping Centre Corner of Dann &, Monument Rd, Glen marais, Johannesburg, 1619
Tel: +27 11 391 7033

Mimmos (Pizza and pasta) 6.5km
Address: 0C Dann Road Glen Acres Shopping Centre, Glen marais, Kempton Park, 1619
Tel: +27 11 391 8490

Dros (Steak and grill & bar) 6.8km
Address: Cavendish Glen Centre, 127 Monument Rd, Glen marais, Kempton Park, 1619
Tel: +27 11 972 4477



Transportation

Ithonsi Guesthouse and Spa is conveniently placed near the Rhodesfield Gautrain station for guests who wish to explore other cities within the Province.

Guests may make use of Uber or the Gaibus to travel to this facility and to get around to various places of interest.



Places of interest

We have listed a few places of interests for guests looking to navigate between restaurants, banks, entertainment, health and beauty facilities etc.

- **OR Tambo International Airport** (3.4 km away)

Flight Information, Flight Routes, Airport Parking and Transport, Car Rental, Flights, Facilities, Shopping, Dining, Premium Lounges, Airport Maps and more...
<https://ortambo-airport.com/>

- **Rhodesfield Gautrain station** (1.8km away)

Travel to Park station (Johannesburg), Rosebank, Sandton, Marlboro, Midrand, Centurion, Pretoria or Hatfield in the matter of minutes. Learn more about the Gautrain, from where to buy a Gautrain Card or using Contactless bank card and how to use the Gautrain system.
<https://www.gautrain.co.za/>

- **Emperors Palace** (5.3km away)

Emperors Palace welcomes all to experience true luxury, excitement and entertainment. Situated next to OR Tambo International airport, Emperors Palace is home to where royalty rest their heads and fortune favours the brave. Offering a magnificent casino with unparalleled gaming enjoyment, the finest dining options, spectacular entertainment choices, world class conference facilities, this is your Empire to discover. <https://www.emperorspalace.com/>

- **Festival Mall** (2.8km away)

Festival Mall is located in close proximity to OR Tambo Airport with easy access from the R21 and various other highways. The centre offers convenient shopping, quality merchandise and non-stop entertainment 7 days a week. Our entertainment section is unique, offering the only ice rink in the east.
<https://www.festivalmall.co.za/>

- **Eastrand Mall** (9.5km away)

East Rand Mall is situated 7 km from OR Tambo International Airport and conveniently forms part of South Africa's largest Pick n Pay Hypermarket. The centre's well-planned tenant combination includes all of South Africa's Major Chain Stores and a host of smaller specialised stores. East Rand Mall's extensive range of entertainment facilities includes restaurants, coffee shops and a 9-theatre Digital Cinema Centre. <https://eastrandmall.co.za/>

- **Stephenson adventures** (2.4km away)

Stephenson Adventures provides a tour service that leaves you spoilt for choice, whether you want to blend into the bustle of city life or can get up close and personal with the big five and getting your well-deserved tranquility from the country's wealth of natural hideaways. South Africa is often described as the "world in one country" and we take you to the wild tides, scenic views and breathtaking sunsets.
<https://stephensonadventures.co.za/>

Info and bookings

Phone: +27 789304295 / +27 679332005

Email:

stephenson@stephensonadventures.co.za

- **Ithonsi Organic Spa** (on the premises)

Visit our Spa - Ithonsi Organic Spa. Ithonsi Organic Spa offers amazing experiences, real spa journeys & spa rituals like no other in surroundings so unique they are world class. Guests who have experienced the amazing treatments, ceremonies and spa rituals, leave with much more than soft silky skin and a feeling of wellbeing. Services include massages, facials, manicures and pedicures and other grooming services. Products include organic skin and body products and African craft jewellery. Give your name and room number at Aha Airport Accommodation when making your booking as all our guests qualify for a discount on massage treatments. We have also included the spa menu for your convenience.

<http://www.ithonsiorganicspa.co.za/>

Info and bookings

Phone: +27110537380 (telephone) / +27646823600 (whatsapp)

Email: ithonsitrading@gmail.com